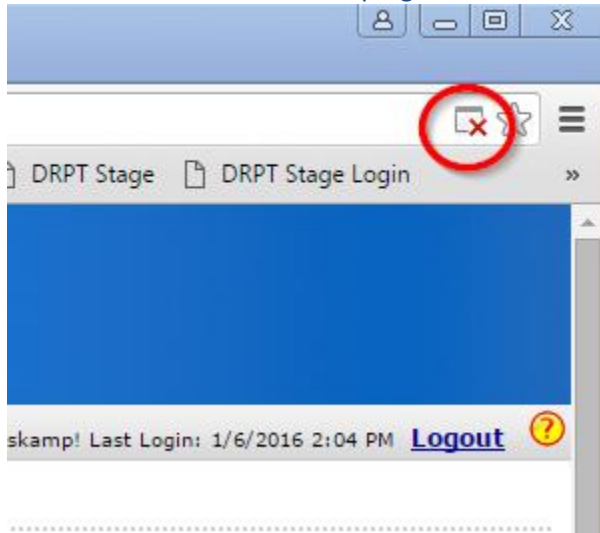
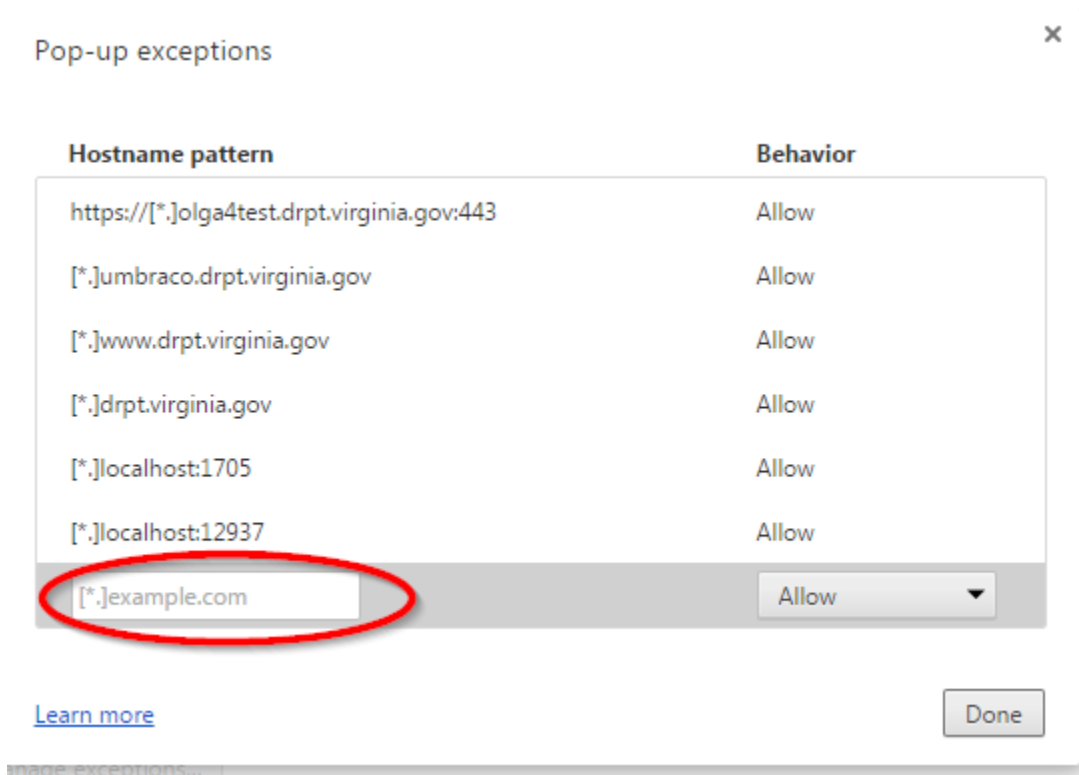


Chrome is probably blocking pop-ups.

1. Click on the icon at top right:



2. Click the "Manage pop-up blocking" link (lower left).
3. Enter `[*].drpt.virginia.gov` in the box indicated and click Done.



That should fix it.